DESCRIPTION OF PRODUCTS AND SERVICES AWARDED
Contract DIR-CPO-4716

Enterprise Software as a Service (SaaS)
Annual License Fees for 300 Users

WorkFINITY® Line of Software Products/Applications

- **Online Case Management Software (with Document & Records Management System)**

  WorkFINITY® Case Management Software automates the entire case management life cycle through LEAN process management involving configurable workflow and rules management, custom templates, task delegation, document management, multi-partner/multi-agency integration and collaboration, internal-external communications, and BI reporting. The software platform can be configured dynamically to deliver next generation, robust and highly scalable Agency-specific digital case management systems for complex case investigation and management applications.

- **Workflow driven Document and Records Management Software**

  WorkFINITY® Software delivers a robust, scalable, and a low maintenance platform for workflow driven document and records management. The software platform built on latest technologies brings high-degree of process transparency, efficiency, and collaboration in high-volume digital document processing, routing, delivery and tracking.

- **Firearms and Handguns Licensing and Compliance Management Software**

  WorkFINITY® Firearms and Handguns Licensing and Compliance Management System is a state-of-the-art, innovative, next generation, automated licensing platform. The software platform offers dynamic capability in creating, building, configuring, and deploying Agency-specific large and complex digital licensing applications for Pistol, Semiautomatic Assault Rifles (SAR), Concealed Pistols, and Alien Firearms, with collaboration with firearms dealers and Agencies, and background check integration. The software is designed for high performance function, BI and scalability, and provides comprehensive functionalities necessary for running and managing real-time firearms licensing applications.

- **Liquor and Marijuana Licensing and Compliance Management Software**

  WorkFINITY® next generation, state-of-the-art Liquor and Marijuana Licensing and Compliance Management Software uses the underlying SOA architecture in combination with a variety of software engines to deliver Agency-specific software enabling licensing application processing and renewals, compliance management, case auditing, partner collaboration, monitoring and tracking, and real-time BI Analytics. The software provides required functionality, efficiency and effectiveness of operation, and reliability and performance-driven digital platform for extensibility for supporting future applications and Agency needs.

- **Medical Board Licensing-Renewals-Activation-Complaints Management Software**

  WorkFINITY® software automates the entire business process life cycle through LEAN process management approach allowing dynamically building complex Medical Board Licensing, Renewals, Activation and Complaints Management Software. The unique underlying software

architecture in combination with variety of software engines allows case and complaint intake investigations, managing regulatory compliance requirements, integration with payment gateways and other systems, managing practice agreements, and generates real-time BI reports.

- **Emergency Response and Alert Management Software**

  WorkFINITY® software delivers next generation Agency-specific emergency response management applications including incident processing, tracking, reporting and monitoring. The software offers high degree of partner and multi-agency collaboration, inter-process communication notifications and alerts, and APIs for external application integration including with payment gateways and document and records management system(s), and generates real-time BI reports.

- **Chiropractic Licensing and Compliance Management Software**

  WorkFINITY® software delivers next generation automated Chiropractic Licensing and Compliance Management Software that can be configured to align with the Agency business processes for managing variety of applications pertaining to licensing, payment portal, compliance, board management, multi-agency collaboration, internal and external communications, compliance management, integration with document management system, security, and real time BI reports including tracking key performance measurement data on dashboard(s).

- **Permits and Certifications -New/Renewals/Activation and Compliance Management Software**

  WorkFINITY® delivers a comprehensive, state-of-the-art automated Agency-specific Permits and Certification software which can be dynamically configured for managing high-volume multi-permit and multi-certification processing and transactions, document and records management and tracking, multi-partner/multi-agency collaboration, inter-process communication, and integration hub for inter-operability with other Agency systems, BI/Reports, etc. The software provides required functionality, efficiency and effectiveness of operation, and reliability and performance-driven platform for extensibility for supporting future applications and Agency needs.

- **Grant Management Software**

  WorkFINITY® Grants Management Solution is a comprehensive software that can be configured dynamically to deliver Agency-specific digital grant management system(s) enabling grant application processing, tracking, evaluation, award and fund management, administration and real-time BI reporting. The software provides required functionality, efficiency and effectiveness of operation, collaboration, integration and reliability, and performance-driven platform for extensibility for supporting additional Agency applications.

- **Treasury Board Management Portal Software**

  WorkFINITY® Treasury Board Management software is a next generation automated software that can be configured to manage multiple Boards in line with the Treasury business processes for high-level collaboration and regulatory compliance needs between internal and external stakeholders, and integration with document and records management system, and other Agency applications. The software provides required functionality, efficiency and effectiveness of operation, collaboration, integration and reliability, and performance-driven platform for extensibility for supporting additional Agency applications.

- **Online Financial Applications One-stop Portal Processing Software**

  WorkFINITY® software provides a highly transformative digital solution in modernizing Agency's service delivery by automating the entire financial application approval processing of variety of complex Agency-specific product lines. The software can be dynamically configured to deliver interactive enterprise online applications on one single platform that can interface with Agency systems, provide high-degree of collaboration between Agency internal and external partners and stakeholders, and provide an ability to dynamically configure and manage regulatory and legislative mandates

- **Housing Loan Origination and Servicing Software - Veterans Loan**

  WorkFINITY® driven Home Loan Origination Software Solution supports the entire Veterans' Home Loan Origination through LEAN process management that increases the loan production and streamlines mortgage broker/lender partner integration and collaboration, loan documents sharing, and dynamically configuring financing options for various delivery channels for loan underwriting, disclosures and closing. The software offers integration hub for managing critical interfaces (APIs) with Loan Servicing and Accounting Management System, Document and Records Management Systems, and other Statewide Financial Management Systems, etc. WorkFINITY® HLO is a highly modernized real-time system that helps the Veterans' Home Loan Program meet ever-changing mortgage lending regulations and business reporting requirements.

- **Credit Card Origination and Servicing Software**

  WorkFINITY® BPRM driven Credit Card Origination and Servicing software is a next generation, automated, real-time system for high volume consumer credit card application processing with instant offer generation. The dynamic capability of managing business processes, rules and offers enables business users to configure the system in real time and fine-tune credit criteria data for risk management as part of competitive business model for launching new and multiple products for high customer acquisition.

- **Special Education Idea Federal Programs Compliance Data Software**

  WorkFINITY® software provides Education Agencies with a single configurable system for managing, tracking and monitoring of special education programs and case management (example Early Intervention/Early Childhood Special Education programs) that complies with updated federal and State rules and regulations, expedites processes, ensures data collection and accuracy, and BI real time reports, statewide program monitoring and federal reporting, compliance management, multi-agency collaboration, and provides integration hub for interfaces with other educational systems. The dynamic nature of technology empowers Agency users to manage applications and programs in real-time in an automated and collaborative manner. Once configured, users can take 'test drive' to experience the application /program process, and subsequently manage applications without any dependence on continuous costly programming effort.

- **Integrated Collaboration Portal Software for Environmental Programs**

  WorkFINITY® software uses the underlying architecture in combination of variety of software engines and functionalities that can be configured to deliver Agency-specific Environmental Programs on one single, robust and scalable platform. The software uses LEAN process management approach in dynamically building next generation automated environmental applications/programs including licensing and certification processing, tracking and monitoring. The software provides integration hub for managing integration systems related to billing, business intelligence, compliance, enforcement, document management and customer

management. The software provides required functionality, efficiency and effectiveness of operation, collaboration, integration and reliability, and performance-driven platform for extensibility for supporting additional Agency applications.

- **Forestry Program Management Portal Software**

  WorkFINITY® software provides ability to dynamically build and configure Agency-specific State Farm inventories, inspections, and customer outreach program processing thorough configuration of workflows and rules management for each program, Track On-Farm Readiness Review (OFRR) requests, multi-agency participation and collaboration with external entities, integration with Agency systems including document and records systems, and delivering real-time BI/reports including for State and FDA reporting. The software provides required functionality, efficiency and effectiveness of operation, collaboration, integration and reliability, and performance-driven platform for extensibility for supporting additional Agency applications.

- **Crash Records Selling Portal Software**

  WorkFINITY® Crash Records Selling Portal Software provides ability for Agencies to dynamically configure the system to deliver Agency-specific solutions for selling crash records digitally including functionality for bulk purchase of crash reports to commercial agencies. The software offers a 'Shopping Cart' approach in selling crash reports online with integration to payment gateways, workflow driven and rules-based functionality for crash criteria and data validation, multi-law enforcement agency integration, portals for tracking and monitoring, data management, security, and real-time BI reporting.

- **Behavioral Mental Health Care Management Software**

  WorkFINITY® next generation application/system automates and supports a rapid application implementation of Agency-specific Behavioral Mental Health Care Management Software built and configured dynamically using the underlying SOA architecture in combination with a variety of software engines enabling application processing, case licensing, data collection and recording, program tracking and data reporting to facilitate enrollment/initial screening, exceptions and resolution, monitoring, and service authorization that needs to occur to ensure a comprehensive system. The solution offers API hub for integration with any number of external applications.

Services include – Software configuration, testing, deployment, support and maintenance.

Additional services – Agency-specific customization and integration requirements.