

**Reference:  
Department of Information Resources  
DIR Request for Offer RFO-CPO-TMP-570**

**Voluntary Product Accessibility Template® (VPAT®)  
Revised Section 508 Edition**

**WorkFINITY®**

**Version 3.4  
Updated March 2023**



**International Projects  
Consultancy Services, Inc.**

Delivering sustainable business value from information technology

METROPOINT, Suite 1595, 600 South Highway 169, Minneapolis, MN 55426  
Tel: 952-541-4888 Fax: 952-541-1222 Email: [Support@ipcs.net](mailto:Support@ipcs.net) Web site: [www.ipcs.net](http://www.ipcs.net) [www.workfinity.com](http://www.workfinity.com)

# International Projects Consultancy Services (IPCS) Inc. Accessibility Conformance Report

## Revised Section 508 Edition (Based on VPAT Version 2.4Rev)

Name of Product/Version:

**WorkFINITY**<sup>®</sup>

Report Date:

03/20/2023

Product Description:

A Production-Ready Platform which can be configured dynamically to deliver next generation, automated, web-based, BPRM (business process rules management) driven Agency-specific complex Applications. The technology architecture employed transforms IT implementation projects to SaaS hosted products resulting in shortened solution delivery cycle and cost savings to Agencies. All solutions are delivered on Azure Cloud hosted Government (FedRAMP certified) environment – SaaS, Hybrid, On premises basis.

Contact information:

Kuldeep Dhar  
CEO

Ph: 952-541-4888 Ext 27, Mobile: 612-859-1758, Email: [Kuldeep@ipcs.net](mailto:Kuldeep@ipcs.net) [Support@ipcs.net](mailto:Support@ipcs.net)  
Address: METROPOINT, #1595, 600 South Highway 169, Minneapolis, MN 55426

Notes:

**Evaluation Methods Used:** Internal Audit of our Software with regard to WCAG and Section 508 standards

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards as published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports                      Authoring Tool: Not Applicable</p>	<p>Web: WorkFINITY® is a web application and has functionality in place for alternatives for non-text content (example Images)</p> <p>Electronic Docs: Includes PDFs, Word, Excel etc.                      Software:                      Authoring Tool: Not Applicable</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b>                      (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable                      Software: Not Applicable                      Authoring Tool: Not Applicable</p>	<p>Web: Audio and video media are not used in WorkFINITY® software. There is no content to which success criteria applies.</p> <p>Electronic Docs: Not Applicable                      Software: Not Applicable                      Authoring Tool: Not Applicable</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> <li>•</li> </ul>	<p>Web: Not Applicable                      Electronic Docs: Not Applicable                      Software: Not Applicable                      Authoring Tool: Not Applicable</p>	<p>Web: WorkFINITY® Software does not include synchronized prerecorded media content                      Electronic Docs: Not Applicable                      Software: Not Applicable                      Authoring Tool: Not Applicable</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable                      Authoring Tool: Not Applicable</p>	<p>Web: Audio and video media are not used in WorkFINITY® software. There is no content to which success criteria applies.</p> <p>Electronic Docs: Not Applicable                      Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports Authoring Tool: Not Applicable</p>	<p>Web: WorkFINITY® uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation.</p> <p>Electronic Docs: Supports Authoring Tool: Not Applicable</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> <li>•</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports Authoring Tool: Not Applicable</p>	<p>Web: WorkFINITY® generates semantically correct markup to allow assistive technologies to interpret the meaning of content and controls.</p> <p>Electronic Docs: Supports Authoring Tool: Not Applicable Supports</p>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: WorkFINITY® does not depend solely on sensory characteristics such as shape, size, visual location, orientation, or sound to understand content. For example, while labels and instructions display in close proximity to corresponding input elements</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: In WorkFINITY® Color is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.</p> <p>Form designers may choose how to use color in user interfaces that they design within WorkFINITY® Forms Engine. WorkFINITY® provides capabilities for defining</p>

Criteria	Conformance Level	Remarks and Explanations
	Electronic Docs: Supports Authoring Tool: Not Applicable	text alternatives of designer-specified content in the portals and users to change if desired.  Electronic Docs: Supports Software: Authoring Tool: Not Applicable
<p><a href="#">1.4.2 Audio Control</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: The WorkFINITY® does not include audio or video content by default. However, Form designers may choose to include video content in user interfaces (Forms) that they design with WorkFINITY®. WorkFINITY® provides capabilities for pausing and adjusting the volume of designer-specified video content.  Electronic Docs: Not Applicable Authoring Tool: Not Applicable
<p><a href="#">2.1.1 Keyboard</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports  Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: The WorkFINITY® is a web-based application that supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).  Electronic Docs: Not Applicable Authoring Tool: Not Applicable
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Web: Supports	Web: The WorkFINITY® is a web-based application that supports standard keyboard navigation and ensures that keyboard users cannot be trapped in a subset of content.  Electronic Docs: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>	Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Not required in our WorkFINITY® software  Electronic Docs: Not Applicable Authoring Tool: Not Applicable
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: WorkFINITY® does not include moving, blinking, scrolling, or auto-updating information.  Electronic Docs: Not Applicable Authoring Tool: Not Applicable
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: WorkFINITY® does not use flashing interface elements.  Electronic Docs: Not Applicable Authoring Tool: Not Applicable
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul>	Web: Supports  Electronic Docs: Supports Authoring Tool: Not Applicable	Web: allows users to jump to the main content of each page.  Electronic Docs: Bypass blocks of content is allowed; Supports Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b><u>2.4.2 Page Titled</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: Relevant title and descriptions are provided. Pages in the portal have a Breadcrumb based navigation</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>2.4.3 Focus Order</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: In WorkFINITY® software Page elements follow a logical focus order.</p> <p>Electronic Docs: Not Applicable  Software:  Authoring Tool: Not Applicable</p>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: In WorkFINITY® software Page links are labeled with descriptive text.</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>3.1.1 Language of Page</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: In WorkFINITY® Page markup indicates English for default language- WorkFINITY® supports it.</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.1 On Focus</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: Context does not change on page element focus. WorkFINITY® supports it.</p> <p>Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>3.2.2 On Input</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>(Web: Supports</p> <p>Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: Page context does not change on user input. WorkFINITY® supports it.</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>3.3.1 Error Identification</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: User input error can be detected and a message is displayed in text. WorkFINITY® supports it.</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: Labels and instructions are provided when a user input is required. WorkFINITY® supports it</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Web pages have complete start and end tags and are nested according to specification. WorkFINITY® supports it</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Standard HTML Controls are used to support this feature. WorkFINITY® supports it</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Live audio content is not used in WorkFINITY®</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Prerecorded audio content is not used in WorkFINITY® software</p> <p>Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Contrast minimums are supported in WorkFINITY® Electronic Docs: Not Applicable Software: Authoring Tool: Not Applicable</p>
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports  Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Zoom factor is supported.  Electronic Docs: Not Applicable Software: Authoring Tool: Not Applicable</p>
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>(Web)(Software): Supports  Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>(Web)(Software): We have identified no known accessibility issues with regard to images of text. In the event of any specific requirements, we can further refine to make it accessible. Electronic Docs: Not Applicable Software: Authoring Tool: Not Applicable</p>
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports  Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Dashboard, Menus, Direct Links where applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: Descriptive heading and label markup is provided in WorkFINITY® software</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: Focus indicator is natively provided via major browsers.</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: No known accessibility issues. Page markup indicates English for default language in WorkFINITY® software.</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>	<p>Web: Consistent page-to-page navigation is provided.</p> <p>Electronic Docs: Not Applicable  Authoring Tool: Not Applicable</p>
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)  Also applies to:</p>	<p>Web: Supports</p>	<p>Web: No known accessibility issues. Consistent identification applied to components across pages</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Not Applicable Authoring Tool: Not Applicable
<u><a href="#">3.3.3 Error Suggestion</a></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports  Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): When applicable, form pages provide error suggestion text.  Electronic Docs: Not Applicable Authoring Tool: Not Applicable
<u><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports  Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: User inputs are validated. Review, confirmation is asked before submission of critical user inputs.  Electronic Docs: Not Applicable Authoring Tool: Not Applicable

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u><a href="#">1.2.6 Sign Language (Prerecorded)</a></u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Prerecorded audio content is not used.
<u><a href="#">1.2.7 Extended Audio Description (Prerecorded)</a></u> (Level AAA) Also applies to:	Web: Not Applicable	(Web)(Software): Prerecorded audio content is not used.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b><u>1.2.8 Media Alternative (Prerecorded)</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Prerecorded audio content is not used.
<b><u>1.2.9 Audio-only (Live)</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Live audio content is not used
<b><u>1.4.6 Contrast Enhanced</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partial Support	(Web)(Software): Currently we have this functionality of color contrast provided to Admin who is administering the web app /portal. This can be further enhanced if required to provide at user level.
<b><u>1.4.7 Low or No Background Audio</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Audio content is not used.
<b><u>1.4.8 Visual Presentation</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partial Support	(Web)(Software): Partial Support
<b><u>1.4.9 Images of Text (No Exception) Control</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): We don't use Images for Text in our software.
<b><u>2.1.3 Keyboard (No Exception)</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): All features are accessible through keyboard.
<b><u>2.2.3 No Timing</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): We don't have any time-based actions in our software.
<b><u>2.2.4 Interruptions</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): We don't have any such interruptions in regard to say updates that go to user in our software.
<b><u>2.2.5 Re-authenticating</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): When session expires, user can continue activity after re-login.

Criteria	Conformance Level	Remarks and Explanations
<b><u>2.3.2 Three Flashes</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Supports max of 3 flashes to reduce the chance of seizures
<b><u>2.4.8 Location</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Breadcrumbs, Title/Descriptions are provided supporting this requirement.
<b><u>2.4.9 Link Purpose (Link Only)</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Supports Link purpose described where necessary in our software
<b><u>2.4.10 Section Headings</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Section Headings are used to organize the content and these are supported in WorkFINITY®
<b><u>3.1.3 Unusual Words</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Definition is available for unusual words in the form of Glossary and Context Help wherever required in our software.
<b><u>3.1.4 Abbreviations</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Expanded forms for abbreviations are available in our software.
<b><u>3.1.5 Reading Level</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Supplemental content is made available wherever necessary in our software
<b><u>3.1.6 Pronunciation</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: No Supported	(Web)(Software): Not supported
<b><u>3.2.5 Change on Request</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): There are no automatic launching of windows or automatic submission of forms in our software. These are user initiated.
<b><u>3.3.5 Help</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Context sensitive and glossary help is available
<b><u>3.3.6 Error Prevention (All)</u></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): User inputs are validated. Review, confirmation is asked before submission of critical user inputs

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partly Supports	Our software is designed not to interfere with any accessibility software that is provided to the users
302.2 With Limited Vision	Supports	With the functionalities as defined above.
302.3 Without Perception of Color	Supports	No input depends on perception of color.
302.4 Without Hearing	Not Applicable	No dependency on sound.
302.5 With Limited Hearing	Not Applicable	No dependency on sound.
302.6 Without Speech	Not Applicable	No dependency on sound.
302.7 With Limited Manipulation	Not Applicable	No place to input speech.
302.8 With Limited Reach and Strength	Supports	Screen reader support, mouse, and keyboard only operation is provided.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Simple design, ease of use in mind

## Chapter 5: Hardware: Not applicable

Notes: **Section not applicable, WorkFINITY® Platform is a WEB only application**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">402 Closed Functionality</a>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen		
402.2.2 Transactional Outputs		
402.2.3 Speech Delivery Type and Coordination		
402.2.4 User Control		
402.2.5 Braille Instructions		



<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening		
402.3.2 Non-private Listening		
402.4 Characters on Display Screens		
402.5 Characters on Variable Message Signs		
<b><u>403 Biometrics</u></b>	Heading cell – no response required	Heading cell – no response required
403.1 General		
<b><u>404 Preservation of Information Provided for Accessibility</u></b>	Heading cell – no response required	Heading cell – no response required
404.1 General		
<b><u>405 Privacy</u></b>	Heading cell – no response required	Heading cell – no response required
405.1 General		
<b><u>406 Standard Connections</u></b>	Heading cell – no response required	Heading cell – no response required
406.1 General		
<b><u>407 Operable Parts</u></b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast		
<b>407.3 Input Controls</b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible		
407.3.2 Alphabetic Keys		
407.3.3 Numeric Keys		
407.4 Key Repeat		
407.5 Timed Response		
407.6 Operation		
407.7 Tickets, Fare Cards, and Keycards		
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane		
407.8.1.1 Vertical Plane for Side Reach		
407.8.1.2 Vertical Plane for Forward Reach		
407.8.2 Side Reach		
407.8.2.1 Unobstructed Side Reach		
407.8.2.2 Obstructed Side Reach		
407.8.3 Forward Reach		
407.8.3.1 Unobstructed Forward Reach		

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
407.8.3.2 Obstructed Forward Reach		
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach		
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach		
<b><u>408 Display Screens</u></b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility		
408.3 Flashing		
<b><u>409 Status Indicators</u></b>	Heading cell – no response required	Heading cell – no response required
409.1 General		
<b><u>410 Color Coding</u></b>	Heading cell – no response required	Heading cell – no response required
410.1 General		
<b><u>411 Audible Signals</u></b>	Heading cell – no response required	Heading cell – no response required
411.1 General		
<b><u>412 ICT with Two-Way Voice Communication</u></b>	Heading cell – no response required	Heading cell – no response required
<b><u>412.2 Volume Gain</u></b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones		
412.2.2 Volume Gain for Non-Wireline ICT		
<b><u>412.3 Interference Reduction and Magnetic Coupling</u></b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets		
412.3.2 Wireline Handsets		
412.4 Digital Encoding of Speech		
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID		
412.7 Video Communication		
<b><u>412.8 Legacy TTY Support</u></b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability		
412.8.2 Voice and Hearing Carry Over		
412.8.3 Signal Compatibility		
412.8.4 Voice Mail and Other Messaging Systems		
<b><u>413 Closed Caption Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions		

Criteria	Conformance Level	Remarks and Explanations
413.1.2 Pass-Through of Closed Caption Data		
<b><u>414 Audio Description Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners		
414.1.2 Other ICT		
<b><u>415 User Controls for Captions and Audio Descriptions</u></b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls		
415.1.2 Audio Description Controls		

## Chapter 5: Software

Notes: **Section not applicable, WorkFINITY® Platform is a WEB only application**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<b><u>502 Interoperability with Assistive Technology</u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features		
502.2.2 No Disruption of Accessibility Features		
<b><u>502.3 Accessibility Services</u></b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information		
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers		
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		
502.3.7 Hierarchical Relationships		
502.3.8 Text		
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences		
503.3 Alternative User Interfaces		
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls		
503.4.2 Audio Description Controls		
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion		
504.2.2 PDF Export		
504.3 Prompts		
504.4 Templates		

## Chapter 6: Support Documentation and Services

Notes: **Section not applicable, WorkFINITY® Platform is a WEB only application**

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation		
<a href="#"><u>603 Support Services</u></a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

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